

**Job Posting – Internal/External****POSITION:** Mobile Outreach Worker x2- Evenings**LOCATION:** OUTREACH**SHIFT:** 5pm to 11pm**HOURLY:** \$30.00

**Na-Me-Res** (Native Men's Residence) located in Toronto, is a diverse, multi-service organization. Through a culture-based approach that addresses the holistic needs of its clients, Na-Me-Res' mission is to provide temporary, transitional, and permanent housing to Indigenous men experiencing homelessness in Toronto, while providing outreach and support services to the broader Indigenous homeless population.

**MAIN FUNCTION:**

The Mobile Outreach Worker will provide support to homeless individuals living outdoors on the street, in encampments, parks and ravines. The MOW will address a client's basic needs to live away from outdoor homelessness and toward a more self-sufficient lifestyle, while ultimately working towards finding safe suitable housing.

**Duties and Responsibilities:**

- Engage and build rapport with clients who are living on the street, in parks and ravines, using engagement tools (gift cards & Presto tickets) when necessary.
- Address clients' basic needs and determine readiness for housing.
- Assist clients in applying for different types of Identification and obtaining or upgrading income supports (OW, ODSP or rent subsidies)
- Encourage clients to utilize indoor spaces such as shelters, cooling and warming centers
- Assist clients in locating and utilizing community resources
- Create client files and input all client information within "SMIS" (our client database) as per our funding agreement
- Maintain an up-to-date file on each client including case note and referrals
- Identify types of housing needs including shelter, transitional, supportive, long-term care facilities as well as work towards permanent residential setting.
- Have knowledge and experience working with clients living with addictions and mental health issues
- Participate in staff meetings, seminars, circles and training

**Requirements:**

- An education in social services or other related discipline or equivalent
- PC skills, knowledge and proficiency in Microsoft Office tools (Word, Excel, Outlook) and the Internet
- An understanding of Native history, traditions, culture and approaches
- Other duties as identified by the Manager of Outreach Services
- Successful candidate to provide a Police reference check as a condition of employment
- Physical activity requirement, traveling by TTC, walking on foot for extended periods to meet with clients

**Na-Me-Res** is committed to staffing a workforce representative of the Indigenous population we serve. We encourage (First Nation, Metis, and Inuit) applicants to apply. We thank all applicants, however only those selected for an interview will be contacted. If you are invited to an interview and require accommodation, we will make every effort to accommodate you.

**CLOSING DATE:** May 16, 2025, at 12pm.

**A cover letter and resume can be submitted to:**

Human Resources

26 Vaughan Road, Toronto, ON M6G 2C4

**Fax #:** (416) 652-3138 / **Email:** [jobs@nameres.org](mailto:jobs@nameres.org)

**(Hand delivered applications will not be accepted/no phone calls please)**